



**TAPPAN  
TOUGH™**

QUALITY  
PLEDGE  
&  
WARRANTY

TOUGH.  
SMART.  
TAPPAN.™



**TAPPAN**  
**TAPPAN**



## The Tappan Tough™ Quality Pledge and Warranty.

We believe Tappan heating and cooling products are the best available. That's why we offer a 10 year limited warranty on all parts, and we'll replace your entire unit should a furnace heat exchanger or compressor fail within the first 10 years\* of purchase.

**Here's how our Quality Pledge works:** Your Tappan heating and cooling unit(s) will be replaced with new equivalent equipment should your compressor or furnace heat exchanger fail during the first 10 years (with product registration) or 1 year (without product registration) of ownership. A labor fee up to \$250 will be paid to the servicer to help replace the failed piece of equipment under a Quality Pledge. Tappan split systems must be installed with a Tappan matched indoor coil or air handler.

**Here's how our Parts Warranty works:** All parts on your Tappan heating and cooling unit(s) are covered by a 10-year limited warranty with product registration, or 5-year limited warranty without product registration. Air handlers and coils carry a 5-year all parts limited warranty and, when installed with a matched outdoor unit, will carry the outdoor system warranty. Tappan Builder's Series models carry a 5-year all-parts limited warranty and a 5-year compressor warranty.

Also, when registered, furnaces that carry a 20-year limited heat exchanger warranty will be upgraded to a limited lifetime heat exchanger warranty.

Simply register online at [www.tappan.net](http://www.tappan.net) or return your product warranty form, and your limited parts Warranty and Quality Pledge will be upgraded from 5 to 10 years.

**LIMITATIONS:** For all systems not registered within 60 days of purchase, the 5-year parts limited warranty and standard Quality Pledge applies. Standard compressor and furnace heat

exchanger warranties apply for applicable products not registered. See actual warranty for details. Warranty and Quality Pledge are applicable to original owner; single-family, owner-occupied residences. This extended product coverage is non-transferable. See warranty document for coverage on commercial and multi-family properties if applicable.

### EXTENDED WARRANTY

**PROTECTION:** While your Tappan warranty covers parts, the cost of labor charged by your contractor for service and repair is not. However, extended labor protection plans are available to cover labor costs associated with repairs. Your contractor may offer various coverage plans; we recommend you look for the Contractors' Preferred Protection Plan brand approved for Tappan.

\* ES/ET models carry a 1-year Quality Pledge when registered.



**TAPPAN**  
Heating and Cooling Products

Trademark Tappan used under license. [www.tappan.net](http://www.tappan.net)

© Nortek Global HVAC LLC 2015. All Rights Reserved.

Specifications and illustrations subject to change without incurring obligation. Pictured installation varies per household.

PUBLICATION SERIAL #728B-0513

Printed in U.S.A.